

Important: Before submitting cards to Khighs

1. Card preparation: Use proper holders

Place cards in penny sleeves and then in semi-rigid card holders. Please do not use top loaders, screw cases, or magnetic holders as they may delay processing. We reserve the right to charge £0.25 for every card that has not been prepared to be graded properly. See fig.1 for more details (located at the very bottom of this document).

2. Declared value: Estimate the value

The estimated value should be the approximate market value of each card raw/prior to grading. This will help determine the insurance coverage given during transit to PSA. Overestimating or underestimating may result in additional fees or delays or could invalidate any insurance claim if not completed correctly.. Return shipping insurance is determined by the value of the card after grading. Please note that we cannot insure raw items on a post-grading basis. Following grading, cards will be insured based on their grade for their return to Khighs HQ.

3. Submission form accuracy: Fill out the form correctly

Ensure all details (e.g., set, year, player, card number) are accurate. Double-check the declared value for each card.

4. Card order: Your cards will be graded in the order you submit them

The cards must be arranged in the exact order listed on the submission form.

5. Service level selection: Choose the correct service tier

Match the declared value to the appropriate service level (e.g., Value, Regular, Express). Submitting a high-value card in a lower-tier service may result in upcharges or return delays.

6. Shipping guidelines: Package carefully

Use a sturdy box with padding (e.g., bubble wrap, packing peanuts) to protect cards during transit to Khighs HQ. Avoid overpacking or compressing the cards with rubber bands.

7. Insurance for transit: Ensure the package is fully insured for the declared value of the cards during shipping. Use a reliable courier with tracking for peace of mind. We recommend Royal Mail for UK customers and FedEx for international customers.

8. Turnaround times: Processing and possible delays

PSA's estimated turnaround times vary based on service level and demand. Be prepared for longer waits during peak periods (e.g., major card release seasons). Khighs UK to PSA submission pack (2025)

9. Tracking your submission: Regular updates

Expect to receive updates via email as your submission makes its way to PSA, makes its way through PSA's own grading process and as it makes its way back to the Khigs Ltd. office.

Tracking numbers will be provided where possible.

10. Grading results: Understanding PSA grades

PSA uses a scale of 1-10, with PSA 10 being Gem Mint (perfect condition). Grades reflect not only visible flaws but also centering, print quality, and surface conditions. Grading results are final. PSA does not regrade cards unless they are to be re-submitted through a dedicated re-holder or review service.

11. Additional considerations

Autographed cards: If submitting signed cards, specify whether you want dual authentication you desire (e.g Auth/Auth, Auth/Grade, Grade/Grade). Autograph authentication additional fees apply. Non-traditional cards: For oversized cards or non-standard collectibles, confirm compatibility with PSA holders. We are able to perform custom submissions. These are not listed on our website and a fee should be agreed prior to submission.

12. Payment

You can pay at any point before you submit your cards or during the process via the www.khigs.co.uk website by simply selecting the service that you have or wish to submit your cards via, adding the quantity (which is the amount of cards you are putting through that particular service) and adding to cart. You are able to add different service levels in the same transaction. We also accept BACS and cash payments (in-person only). We kindly remind you that payment must be settled in full before we can release your graded cards. This ensures a smooth and secure process for both parties. Thank you for your understanding and cooperation. Please print out and complete the below submission form. Once complete, send your completed form to us along with your submission. The office address is: Khigs Ltd. 8 Axford Way Peasedown St John Bath BA2 8DD

Please print out and complete the below submission form. Once complete, send your completed form to us along with your submission.

The office address is:

**Khigs Ltd.
8 Axford Way
Bath
BA2 8DD**

Name:

Email:

Telephone:

Postal Address:

No.	Category	Year	Card Name	Card Number	Set Name	Quantity	Estimate Value (£)	Service
1	EXAMPLE	1999	Charizard	4	Base Set 4	1	217.19	Bulk
2								
3								
4								
5								
6								
8								
9								

Khighs UK to PSA submission pack (2026)

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Khighs Card Grading Services Terms and Conditions

These Terms and Conditions ("Agreement") govern the services provided by Khighs Ltd. ("we," "us," or "our") in connection with the grading of cards through Professional Sports Authenticator (PSA).

Acceptance of Terms: By submitting cards to us for grading, you ("Customer") agree to be bound by these Terms and Conditions. If you do not agree, please do not submit your cards.

Submission of Cards: When you submit cards for grading, you provide us with all necessary information and authorisation to process your submission with PSA. You represent and warrant that you own the cards submitted and have the right to submit them for grading.

Financial Responsibility: a. Upcharges: You understand and acknowledge that PSA may impose additional charges on the grading services based on the declared value of your cards or other factors. You agree to be fully responsible for any additional charges incurred as a result of these upcharges. b. Payment Terms: All upcharges will be communicated to you prior to processing your submission. You agree to make payment for these charges upon notification. Failure to pay may result in delayed processing or the return of your cards.

Liability: While we take great care in handling your cards, we are not liable for any loss or damage that may occur during the grading process, including but not limited to issues arising from PSA's grading decisions or delays.

Governing Law: This Agreement shall be governed by and construed in accordance with the laws of the United Kingdom.

Amendments: We reserve the right to modify these Terms and Conditions at any time. Any changes will be effective immediately upon posting on our website. Continued use of our services after any changes constitutes acceptance of the revised terms.

Index

Figure 1: How to prepare cards for grading

1. Put card in a soft Penny Sleeve
2. Put card in a Semi-Rigid Card Holder

